**MINUTES OF CASKGATE STREET SURGERY PPG MEETING**

**1st August 2017**

**PRESENT**: K. Thompson, S. Horner-Glister, S. Thorpe, B. Marriott, C. Belton, K. Rawson, T. Juhos, D. Heppenstall, P. Steadman, K. Gibson.

**APOLOGIES:** None.

The minutes of our previous meeting held on 9th May 2017 were approved.

**ANY OTHER BUSINESS:**

Kevin Gibson addressed the group with details about the proposal to close the NHS walk in centre in Lincoln. The scheme was set up nationwide in 2009 to reduce pressure on primary care but since then one third have closed. This walk in centre cost the NHS £1M in 2016 so could this money be better spent elsewhere, studies reveal that 50% of people attending were simply given guidance and advice for minor ailments. Alternatives are: GPs, NHS 111, pharmacists & self-care.

DNAs – May 129, June 115 & July 99 from 2111 available appointments. It appears that not everyone gets a text reminder? Patients must keep the surgery informed of their contact details.

Unfortunately we still have no applicants for a GP & two nurse vacancies for our 10779 patients.

The group raised concerns about getting appointments – this is largely due to staff shortages and the holiday period when a GP is likely to be away on holiday.

Generally positive comments seen on social media regarding the ‘same day patient access’ having been introduced recently using the triage system. If a patient feels they need a same day appointment they will get a call back from a nurse practitioner who will undertake a clinical assessment before deciding what the best course of treatment is for the individual patient.

The surgery campaign to identify patient carers who may be family members or juveniles is ongoing with more details on the surgery web site.

KT to put a piece in the Gainsborough Standard to publicise this.

Fundraising – The bookstall continues to do well with £342 collected so far.

The Rotary Club previously offered to make a donation to our fundraising, Pam confirmed the cost of a 24hr blood pressure monitor to be £1854 & a new treatment couch is £1128.

KT to contact the Rotary Club to get some idea if they would go to these kind of numbers?

Meeting closed at 18.50

NEXT MEETING: Tuesday 7th November at 18.00, Caskgate Street Surgery